

ZenKay Memberships – Tailored for Real Results

LED Light Therapy Packages

Focus: Targeted light therapy for skin healing, rejuvenation & repair. Designed to fit into your weekly or twice-weekly skin journey, this package supports a range of skin concerns using Omnilux LED with a customised light selection.

Each treatment includes:

- Deep Cleanse
- LED Light Therapy (choice of 3 lights)
- Lotion Spritz
- Corrective serum
- Finishing moisturiser

Non-Member Price: \$65 per session

Package Options

Pay Upfront & Save

1. Pack of 10 sessions – \$450
2. Pack of 6 sessions – \$300

Payment Plan Options

3. Pack of 10 sessions – \$550
4. Pack of 6 sessions – \$330

Treatment Timeframe: 13 weeks (3 months) **Ideal Frequency:** Weekly or twice weekly

- **Treatment:** 1. Pack of 10 sessions
Non-Member Price: \$650 | \$65 -
Member Price: \$450 | \$45
Treatment Time: 13 weeks (3 months)

PAY UP FRONT: **\$450**

VALUE: \$650

SAVE: \$200

- **Treatment:** 3. Pack of 10 sessions
Non-Member Price: \$650 | \$65 -
Member Price: \$550 | \$55
Treatment Time: 13 weeks (3 months)

Weekly Payment: **\$42.31**

VALUE: \$650

SAVE: \$100

- **Treatment:** 2. Pack of 6 sessions
Non-Member Price: \$390 | \$65 -
Member Price: \$300 | \$50
Treatment Time: 13 weeks (3 months)

PAY UP FRONT: **\$300**

VALUE: \$390

SAVE: \$90

- **Treatment:** 4. Pack of 6 sessions
Non-Member Price: \$390 | \$65 -
Member Price: \$330 | \$55
Treatment Time: 13 weeks (3 months)

Weekly Payment: **\$25.38**

VALUE: \$390

SAVE: \$60

Pricing Options

✓ Affordable instalments

✓ Pay upfront for bigger savings

✓ Stripe-secured payment

All payments are processed via **Stripe**, which applies a **1.7% + \$0.30 transaction fee** on each instalment. This is added on top of your membership cost.

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LED Terms & Conditions

1. Duration & Treatments

- All sessions must be booked and used within 13 weeks (3 months) of purchase.
- Sessions not used within this timeframe will expire.
- All treatments must be booked and completed within the allocated time frame. Sessions do not roll over.

2. Payments

- Payments via up front or weekly direct debit.
- First week payment must be paid upon signing up.
- Packages are non-transferable and non-refundable.
- Late or failed payments will be retried (24h, 48h, 4 days). Membership will auto-cancel after failed attempts.

3. Cancellations & Pausing

- 24+ hours' notice required for rescheduling or cancellations.
- Less than 24 hours' notice or no-shows will forfeit the session.
- All cancelled memberships must be in writing.

4. Rescheduling

- If no suitable time is available at your usual location, you may reschedule at our second location.
- Rescheduling must be completed within 5-7 days of the original appointment date.
- Phone call and voicemail are required for rescheduling — no texts or emails accepted.

5. Discounts & Perks

- Discounts apply only while the membership is active.
- Not valid with other promotions unless stated.

Acknowledgement & Agreement

I confirm that I have read and understood the ZenKay LED Package Terms & Conditions. I agree to the payment schedule chosen below and understand that this package must be used within 13 weeks of purchase.

Payment Option Selected (tick one):

- ☐ 1. Pack of 10 – Pay in Full – \$450
- ☐ 3. Pack of 10 – Weekly \$42.31 x 13 weeks
- ☐ 2. Pack of 6 – Pay in Full – \$300
- ☐ 4. Pack of 6 – Weekly \$25.38 x 13 weeks

All payments are processed via **Stripe**, which applies a **1.7% + \$0.30 transaction fee** on each instalment. This is added on top of your membership cost.

Client Name: _____

Signature: _____ **Date:** ____ / ____ / 2025

ZenKay Therapist: _____

Signature: _____ **Date:** ____ / ____ / 2025